



# **FELLING TRAILERS**

## **LIFETIME LIMITED WARRANTY POLICY\***

⚠ **Warranty Registration Required Prior To Warranty Authorization**

**NOTICE:** Warranty registration can be completed online at [www.felling.com/partsserver/warranty/](http://www.felling.com/partsserver/warranty/) or by returning warranty registration card via mail. Federal regulations require motor vehicle manufacturers to maintain a record of the original owners of their equipment. **FELLING** Trailers, Inc.'s warranty registration completes this guideline. Please make every effort to complete registration promptly, to ensure proper documentation is on file for the purchased trailer.

Failure to complete warranty registration will void Lifetime warranty, a limited one-year warranty will start from the date of shipment to the original dealer and will extend to 12-months after that date. Limited Lifetime Warranty will then be three (3) years from the date of manufacture.

**Effective Date: 03/01/2017**

**FELLING** Trailers, Inc., **Lifetime Limited Warranty** is good on all new trailers built on or after the effective date.

**WARRANTY:** **FELLING** Trailers, Inc. warrants your trailer will be free from defects in materials and workmanship, to the original purchaser. The trailer warranted hereunder must be operated by the purchaser in accordance with the practice approved by **FELLING** Trailers, Inc., with loads not exceeding the manufacturer's rated capacities and subject to all terms and conditions of this limited warranty. **NOTE:** Warranty start date will be the sooner of one (1) year from manufacture date or the beginning of in service purchase date, whichever comes first. A copy of this signed warranty must be returned to **FELLING** Trailers, Inc. at the address listed within 10 days of the date of purchase or all warranties will be pro-rated. Warranty Registration can be completed online at [www.felling.com/partsserver/warranty/](http://www.felling.com/partsserver/warranty/) or can be mailed to: **FELLING** Trailers, Inc. Warranty Department, 1525 Main Street South Sauk Centre, MN 56378. Fax information to: (320)352-5230. E-mail information to: [warranty@felling.com](mailto:warranty@felling.com).

**NOTE:**

**ALL WARRANTY WORK MUST BE PRE-AUTHORIZED BY FELLING TRAILERS, INC. WARRANTY MANAGER.** Failure to do so will result in no warranty payment of any kind. Labor amounts will be determined from the flat rate shop manual, not to exceed \$75.00 per hour. Contact the Warranty Manager to verify your labor rate.

**FELLING** Trailers, Inc.'s sole obligation under this warranty shall be limited to repairing or replacing, at its option, in accordance with the schedule below. Any defective part of the warranted trailer, which shall be returned to **FELLING** Trailers, Inc.'s factory location or authorized service facilities within the applicable Lifetime Limited Warranty time frame, twelve (12) years (tag trailers), six (6) years (king pin trailers) from the date of delivery to the original trailer purchaser, and which **FELLING** Trailers, Inc.'s examination shall disclose to its satisfaction to have been defective; provided, that the purchaser notifies the Warranty Department immediately upon identification of defect, and such a defective trailer is returned by the purchaser to a location authorized by the Warranty Department of **FELLING** Trailers, Inc. with transportation and freight charges prepaid.

The customer may be required to deliver defective trailer to **FELLING** Trailers, Inc. if the trailer was destroyed as a result of defect covered in this warranty and the **FELLING** Trailers, Inc. Warranty Department is reasonably satisfied that the trailer was defective at the time of the sale.

**THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES OF MATERIAL, WORKMANSHIP, DESIGN, APPLICATION, OR OTHERWISE WITH RESPECT TO ANY EQUIPMENT, WHETHER EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND OF ALL OTHER OBLIGATIONS OR LIABILITIES ON THE PART OF FELLING TRAILERS, INC. THIS FELLING TRAILERS, INC. WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, WHICH VARY FROM STATE TO STATE.**

**LIFETIME LIMITED MAIN FRAME WARRANTY\*:**

**FELLING** Trailers, Inc. warrants the trailer main frame (frame, cross members, gussets, beavertail, and tongue / gooseneck) for the Lifetime\* of the trailer to the original licensed owner to be free of defects in material and workmanship. LIFETIME Warranty Definition: twelve (12) years on tag trailers, six (6) years king pin trailers. This LIFETIME Warranty does not cover components supplied by manufacturers (see below).

**REPAIR: FELLING** Trailers, Inc. shall warrant the MAIN FRAME of the trailer under the following schedule:  
**LIFETIME\***: twelve (12) years on tag trailers 50,000 lb. capacity and down.

12 mo. - 100%	12.1 mo. - 36 mo. - 70%
36.1 mo. - 72 mo. - 50%	72.1 mo. - 144 mo. - 25%

**LIFETIME\***: six (6) years king pin trailers 50,000 lbs. and larger.

12 mo. - 100%	12.1 mo. - 36 mo. - 70%	36.1 mo. - 72 mo. - 50%
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Components manufactured by **FELLING** Trailers, Inc. (other than Main Frame) and Components supplied by other manufacturers shall be warranted under the following schedule:

I. <b>FELLING</b> Trailers, Inc. Manufactured Components	12 Months	100%
	Over 12 Months	0%
II. Components supplied by other manufacturers such as: Axles, Suspension, Wheels, Rims, Hubs, Hydraulic Valve Body, Air Lines, Springs, Air Bags, Leveling Valves, Bearings, Brake Valves, Oil Seals, Brake Drums, Shock Absorbers, Electrical, Cylinders, Hydraulic Hoses & Connections, and Landing Gear.	12 Months	100%
	Over 12 Months - see component supplier warranties. Can be found online at <a href="http://www.felling.com/partsserver/warranty/">www.felling.com/ partsserver/warranty/</a>	
III. Tires	Warranty claims must be made directly to tire manufacturer.	
IV. Paint Warranty. Does not cover Wear, Misuse, Rock Chips, Deterioration and/or Damage from Road Elements, Improper Wash Solvents, Salt, Sand and/or Weather Conditions. Any Damage Caused by or Attributed to any act of God whatsoever is not covered by Manufacturer's Warranty.	36 Months	100%
	Over 36 Months	0%
V. Wood Products (if any)	0%	

Your maintenance schedule shall be followed as dictated according to the appropriate manufacturer, to keep the warranty in force. The maintenance schedule is in your trailer packet.

Any modification, alteration or repair to any product manufactured by **FELLING** Trailers, Inc. without their prior knowledge and consent, will void manufacturer's warranty.

This warranty does not expand, enlarge upon or alter in any way, the warranties provided by the original manufacturers and suppliers of component parts and accessories. All other warranties, if any, extended by the makers and suppliers of component parts, accessories, or other goods included in the manufacture of **FELLING** Trailers, Inc.'s product will be assigned, if contractually permitted to the purchaser. This warranty excludes such parts or accessories which are not defective but may wear out and have to be replaced during the warranty period, including, but not limited to normal wear items, light bulbs, paint, brake lining, brake drums, decking and the like. (Tire Warranties are expressly excluded from **FELLING** Trailers, Inc. warranty herein.) Purchaser is expected to pay for all repairs or replacement costs including any applicable freight in connection with this agreement, including sales and other taxes immediately upon completion of work performed. The warranty claim will be reviewed by **FELLING** Trailers, Inc. or the applicable vendor. If found to be covered by the said warranty and within the specified warranty time frame the customer would receive reimbursement of all or partial fees previously paid not including freight charges.